

**BEFORE THE ELECTRICITY OMBUDSMAN**  
**(For the State of Goa and Union Territories)**  
**Under Section 42 (6) of the Electricity Act, 2003**  
3<sup>rd</sup> Floor, Plot No. 55-56, Udyog Vihar - Phase IV, Sector 18  
Gurugram (Haryana) 122015,  
Email ID: [ombudsman.jercuts@gov.in](mailto:ombudsman.jercuts@gov.in)  
Phone No.:0124-4684708

**Review Petition in Appeal No. 264  
of 2026**

Date of Hearing: 10.07.2026  
Mode: Videoconferencing  
Date of Order: 13.07.2026

In the matter of  
Sh. Raml Lal Arora,  
House No. 4, Sector 21A,  
Chandigarh

...Review Petitioner

Versus

Executive Engineer,  
OP Div-3, CPDL,  
Chandigarh.

...Respondent(s)

**In the matter of**

Shri Ram Lal Arora

**Versus**

Executive Engineer, OP Div-3, CPDL, Chandigarh.

Present:

Appellant

1. Shri Ram Lal Arora,

... Review Petitioner in person

Respondent(s)

1. Mr Ankush Sethi, Executive Engineer OP Div-3, CPDL

2. Mr. Dhruv Shakuntlam, Executive Legal, CPDL

... Respondent(s)



## ORDER

- A. The present Review Petition has been filed by Shri R. L. Arora seeking review of the final Order dated 09.06.2026 passed by this Authority in Appeal No.264 of 2026.

The Review Applicant seeks reconsideration of the said Order principally on the grounds that:

- (I) the Respondent questioned his locus standi before the Learned Consumer Grievance Redressal Forum while simultaneously entertaining and processing his application for enhancement of load under the Voluntary Disclosure Scheme.
- (II) the Respondent acted contrary to Regulations 5.79, 5.80 and 5.98 of the JERC (Electricity Supply Code) Regulations, 2018 by processing the application without insisting upon the authorization or No Objection Certificate (NOC) from the registered consumer.
- (III) no site inspection, conversion of supply, replacement of meter, service line or other electrical infrastructure was undertaken despite recovery of Service Connection Charges.
- (IV) the levy of Additional Consumption Deposit (ACD) and Service Connection Charges was arbitrary and liable to be refunded and
- (V) the request for restoration/reduction of the sanctioned load deserves to be allowed.

### **B. Proceedings**

The Review Petition was registered and notice was issued to the Respondent. The matter was heard on 10.07.2026, when both parties were afforded adequate opportunity to present their respective submissions.

During the hearing, the Review Applicant reiterated that the Respondent had processed the application dated 30.09.2025 for enhancement of sanctioned load despite his not being the registered consumer and without insisting upon any authorization or No Objection Certificate from the registered consumer. It was further contended that the Respondent had acted contrary to Regulations 5.79, 5.80 and 5.98 of the JERC (Electricity Supply Code) Regulations, 2018 and had recovered Additional Consumption Deposit (ACD) and Service Connection Charges without undertaking any site inspection or carrying out any physical



modification of the existing electricity connection. The Review Applicant accordingly prayed for review of the Order dated 09.06.2026, refund of the consequential charges and restoration of the sanctioned load to its original level. The Respondent opposed the Review Petition and submitted that no error apparent on the face of the record had been demonstrated. It was contended that the Review Petition merely reiterates the submissions advanced during the original appeal and seeks a rehearing on the merits, which is beyond the limited scope of review jurisdiction.

During the hearing, the Review Applicant was specifically called upon to identify the particular finding in the Order dated 09.06.2026 which constituted an error apparent on the face of the record and to indicate whether any new or additional material, which could not have been produced during the original proceedings despite due diligence, had been brought on record. The Review Applicant reiterated the grounds already urged in the appeal but was unable to identify any patent error in the Order under review or produce any new evidence warranting exercise of the review jurisdiction.

### **C. Scope of Review and Consideration**

I have carefully considered the Review Petition, the record of Appeal No.264 of 2026, the pleadings of the parties, the submissions advanced during the hearing and the final Order dated 09.06.2026.

The jurisdiction of this Authority while exercising the power of review is limited. A review is not an appeal in disguise. It is maintainable only where there exists an error apparent on the face of the record, discovery of new and important matter or evidence which, despite exercise of due diligence, was not within the knowledge of the applicant or could not be produced at the time of the original proceedings, or any other analogous ground. The review jurisdiction cannot be invoked merely because another view is possible or for rehearing the matter on merits.

Upon examination of the Review Petition, it is evident that the grounds urged substantially reiterate the very submissions which were advanced during the hearing of the appeal and were duly considered while passing the final Order dated 09.06.2026.

The principal contention that the Respondent processed the application for enhancement of load despite the Applicant not being the registered consumer was specifically noticed and examined in the original Order. This Authority had already



observed that both the applications for enhancement and subsequent reduction of load were submitted by a tenant without any authorization or No Objection Certificate from the registered consumer and that the Distribution Licensee ought to have verified the authority of the applicant before processing the applications. Having regard to the scope of the appeal and the fact that the enhancement had already been sanctioned and acted upon, this Authority consciously refrained from reopening the validity of the enhancement itself.

Similarly, the challenge to the levy of Additional Consumption Deposit (ACD), Service Connection Charges, the alleged absence of site inspection or physical modification of the service connection, and the request for reduction of load were all specifically considered while deciding the appeal. The Review Applicant has neither demonstrated any patent error in the reasoning adopted in the final Order nor produced any new or additional evidence which was unavailable during the original proceedings.

The Review Petition, therefore, substantially seeks reconsideration of issues already adjudicated upon. Mere dissatisfaction with the conclusions recorded in the final Order cannot constitute a valid ground for review.

#### **D. Findings**

Accordingly, this Authority records the following findings:

- (I) No error apparent on the face of the record has been demonstrated in the Order dated 09.06.2026.
- (II) No new or important evidence, which could not have been produced during the original proceedings despite due diligence, has been brought on record.
- (III) The Review Petition substantially seeks a rehearing on the merits of the appeal, which falls outside the permissible scope of review jurisdiction.
- (IV) Consequently, no ground exists warranting review or modification of the findings recorded in the Order dated 09.06.2026.

#### **E. Order**

In view of the foregoing discussion, the Review Petition is dismissed.

The findings recorded in the Order dated 09.06.2026 shall remain unaltered. However, having regard to the peculiar facts of the case, this Authority considers it appropriate to clarify that the observations contained in the Order dated 09.06.2026 regarding the procedural irregularity in processing the applications for enhancement and reduction of load without verifying the authority of the applicant



shall continue to operate and shall be strictly complied with by the Distribution Licensee in future.

Since the statutory period prescribed under Regulation 5.107 of the JERC (Electricity Supply Code) Regulations, 2018 has now elapsed, there is no legal impediment to restoration of the sanctioned load from 4.870 kW to 3.000 kW, provided an application is submitted by the registered consumer, Shri Charan Singh, or by a person duly authorized by him in accordance with the applicable provisions of the Supply Code.

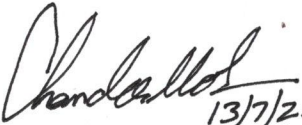
Accordingly, the Respondent is directed to process such application, if submitted in the prescribed manner together with the requisite authorization or No Objection Certificate, and restore the sanctioned load from 4.870 kW to 3.000 kW within fifteen (15) days from the date of receipt of a complete application.

Such restoration shall operate from the date of order i.e. 09.06.2026 and shall not affect the legality of billing already raised prior to restoration of the sanctioned load.

There shall be no order as to costs.

The Review Petition stands disposed of accordingly.

Let a copy of this Order be supplied to the parties free of cost and uploaded on the website of the Commission.

  
13/7/26  
(C M Sharma)

Ombudsman (JERC)

Dated: 13.07.2026