

BEFORE THE ELECTRICITY OMBUDSMAN
(For the State of Goa and Union Territories)
Under Section 42 (6) of the Electricity Act, 2003
3rd Floor, Plot No. 55-56, Udyog Vihar - Phase IV, Sector 18
Gurugram (Haryana) 122015,
, Email ID: ombudsman.jercuts@gov.in
Phone No.:0124-4684708

Appeal No-PUD/227 of 2024

Date of Video Conferencing: Not Required

Date of Order: 02.12.2024

Shri J. Pradeep Kumar S/o Shri Jaykumar
95, Nanamedu Street, Nanamedu,
Edairypalayam, Puducherry-605007

.... Appellant

Versus

Executive Engineer Rural (South) O&M,
Electricity Department, Puducherry.

.... Respondent

ORDER

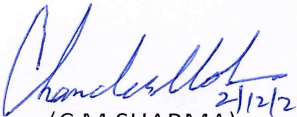
The Appellant has preferred an Appeal No-PUD/227 of 2024 against CGRF-87/2024 order in Complaint no-87/2024 dated-22/07/2024 filed by Shri J. Pradeep Kumar S/o Shri Jaykumar, 95, Nanamedu Street, Nanamedu, Edairypalayam, Puducherry-605007. The Appeal was admitted on 04.11.2024, as Appeal No. PUD/227 of 2024 Copy of the same as received was forwarded to the Respondents with a direction to submit their remarks/ counter reply on each of the points. The counter reply from the respondent received on 28.11.2024 stating that Mr. J.Pradeep kumar, S/o.Jayakumar has applied for a domestic service connection at Plot No.14, 1" cross, Parvathiammal Nagar, Edayapalayam, Ariyankuppam Puducherry. The service connection application in question involved minor line extension work. The appellant was asked to complete the civil and electrical works within a week in order to receive power supply. However, the applicant completed their work only on 03-09-2024 and paid the deposit



charges on 12-09-2024. Due to a shortage of energy meters at the Electricity Department, Puducherry, the applicant agreed to purchase the meter from the open market. After completing the line extension, strengthening the infrastructure, and testing the meter, the department was ready to provide the service connection in October 2024. However, the applicant was unavailable at the location where the service connection was requested during that month. As a result, the service was finally provided on 04-11-2024.

It has been confirmed by the appellant that the service connection was installed on 04.11.2024. As the appellant's grievance has been addressed by the department, and the appellant has verbally expressed satisfaction with the resolution of the issue, no further hearing is necessary. A copy of this order should be forwarded to the Executive Engineer, Rural (South), Electricity Department, Puducherry.

In light of the above, the appeal is hereby disposed of accordingly.


(C M SHARMA) 21/12/24

Electricity Ombudsman
For Goa & UTs (except Delhi)

Dated: 02.12.2024